

**This form only applies for Jewellery sold exclusively by Johareez.com**

It does NOT apply for Johareez Certified Merchants (Please contact them directly regarding Returns/Refund Matters)

## Johareez.com Returns / Exchange Form

Please complete this form to return or exchange an item, otherwise we may not be able to process your return or exchange. We recommend that you make a copy of this form for your own records.

You would like a (Check One):

**REFUND**

**REPLACEMENT**

<p><b>Clearly print your information below: ALL fields must be completed.</b></p> <p>First Name: _____ Last Name: _____ Order # : _____</p> <p>Item(s) Returning: (Listing #s) _____ _____ _____</p> <p>Original Payment Paid by (Check One)</p> <p><input type="checkbox"/> Paysignet (Online Payment) <input type="checkbox"/> Cheque / DD</p>	<p><b>Reason for the Return/ Replacement (Check One):</b></p> <p><input type="checkbox"/> Gemstone Missing <input type="checkbox"/> Gemstone Came Off <input type="checkbox"/> Item was Damaged <input type="checkbox"/> Received wrong Item(s) <input type="checkbox"/> Item(s) Unsatisfactory <input type="checkbox"/> Not As Described <input type="checkbox"/> Incorrect Size <input type="checkbox"/> Other (Please Specify)</p> <p>_____ _____ _____ _____ _____</p>	<p>Send the merchandise you are returning (with all of its original packaging) AND the completed form to the address below.</p> <p><b>It is IMPORTANT that you include your Order Number in the mailing address.</b> Your Order Number can be found in your Order Confirmation email you received upon checkout.</p> <p><b>Johareez.com Auctions Pvt. Ltd.</b> RMA# / Order#: _____ S-10 Jeevan Vihar, New Colony, M.I. Road - Jaipur 302 001 Rajasthan, India</p> <p><b>Include a copy of your Order Invoice!</b></p>
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\*\*\*\*\* (Do Not Fill Out Below this Line) FOR OFFICE USE ONLY: \*\*\*\*\*

<p>Item(s) Received: Yes / No Refund/ Replacement completed on: Refund sent via:</p>	<p>Date: _____ Circle One: Paysignet / Cheque / DD</p>	<p>Net Amount Refunded: By (Initials):</p>
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